# citrix. Customer Success

#### **EDUCATION**

# CWS-215: Citrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud

**Certification:** 

CCA-V / CC-VAD-CC

**Instructional Method:** 

Classroom, Virtual or On-Demand

**Course Length:** 

5 Days

If you are new to Citrix or if you are planning a move to Citrix Cloud, this course is a necessary step in enabling you with the right training and skills to manage and deploy Citrix Workspace successfully.

This foundational administration course covers the aspects of installing, configuring and managing a Citrix Virtual Apps and Desktops 7 environment, how to manage an on-premises Citrix solution and migrate from an on-premises solution to cloud using the Citrix Cloud management plane.

This five-day course will teach you how to deploy, install, configure, set-up profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

#### What you'll learn

- Gain foundational knowledge of Citrix Virtual Apps and Desktops 7
- How to install, configure, and manage a Citrix Virtual Apps and Desktops 7 site and Cloud connectors
- Identify the considerations between Citrix Virtual Apps and Desktops on-premises and the Citrix Virtual Apps and Desktops Service
- How to deliver app and desktop resources

#### Versions covered

Citrix Virtual Apps and Desktops 7 192 LTSR and Citrix Cloud Services\*

\*Citrix Cloud services are updated frequently with new features and improvements, Course content may not always reflect the latest features.

#### Prerequisite knowledge

This course requires basic knowledge of AD, Windows, Storage, Networking and little to no previous experience with the Citrix Virtual Apps and Desktops 7 version

#### Is this course for me?

Built for experienced IT Professionals who want to be familiar with Citrix Virtual Apps and Desktops 7 in an on-premises environment and Citrix Cloud. Potential students include administrators or engineers responsible for the end user workspace and overall health and performance of the solution.

# Learning Path



CWS-215

Citrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud 2

Citrix Virtual Apps and Desktops 7 Advanced Administration CWS-415

Citrix Virtual Apps and Desktops 7 Assessment, Design and Advanced Configuration

#### Module 1: Architecture Overview

- Introduction to Citrix Virtual Apps and Desktops
- · Architecture Overview
- Features
- · Hosting Platform Considerations
- · Citrix Virtual Apps and Desktops Service
- · Connection Flow Process Introduction

#### Module 2: Deploy the Site

- · Pre-Deployment Considerations
- · Citrix Licensing Setup
- · Delivery Controller Setup
- · Site Setup And Management
- Redundancy Considerations

#### Module 3: The Apps and Desktops Images

- · Consider Master Image Creation Methods
- · Master Image Requirements

## Module 4: Provision and Deliver App and Desktop Resources

- Machine Catalogs and Delivery Groups
- Provisioning Methods and Considerations
- · Machine Creation Services (MCS) Deep Dive
- MCS Environment Considerations
- Resource Locations

### Module 5: Provide Access to App and Desktop Resources

- · Consider Workspace Experience versus StoreFront
- Workspace Experience User Authentication
- Workspace App
- · Communication Flow

#### Module 6: Manage the User Experience

- Methods to Manage the User Experience
- · Common User Experience Settings

# Module 7: Published App and Desktop Presentation and Management

- · Published App Properties
- · Server OS Published App Optimizations
- Published App Presentation
- · Application Groups
- · Apps and Desktops Presentation

#### Module 8: Manage Printing for User Sessions

- · Map Printers to the User Session
- Printer Drivers
- · Print Environment Considerations

#### Module 9: Citrix Profile Management

- · Introduction and Considerations
- · Configure Citrix Profile Management

#### Module 10: Manage the Site

- · Delegated Administration
- · Use PowerShell with Citrix Virtual Apps and Desktops
- Power Management Considerations

#### Module 11: Citrix Virtual Apps and Desktops Basic Security Considerations

- · Citrix Admin Security Considerations
- · XML Service Security Considerations
- · Secure HDX External Traffic

#### Module 12: Monitor the Site

- · Citrix Director Introduction
- · Monitor and Interact with User Sessions
- Published Apps Analysis
- · Monitor the Machines Running the VDA
- Site Specific Common Monitoring
- · Alerts and Notifications
- · Optimize Citrix Director Monitoring with Citrix ADM

## Module 13: Introduction to Supporting and Troubleshooting Citrix Virtual Apps and Desktops

- Introduction to Supporting a Citrix Virtual Apps and Desktops Site
- Tools
- · Proactive Administration Common Tasks

#### Module 14: Migrate To Citrix Cloud

- · Migration Considerations
- · Citrix Cloud Connector Deployment
- Citrix Virtual Apps and Desktops with an On-Premises Resource Location
- The Migration Process

#### Module 15: Citrix Analytics

- · Citrix Analytics Introduction
- · Prepare to Use Citrix Analytics
- Types of Analytics



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#### Locations

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